

Fig. 1

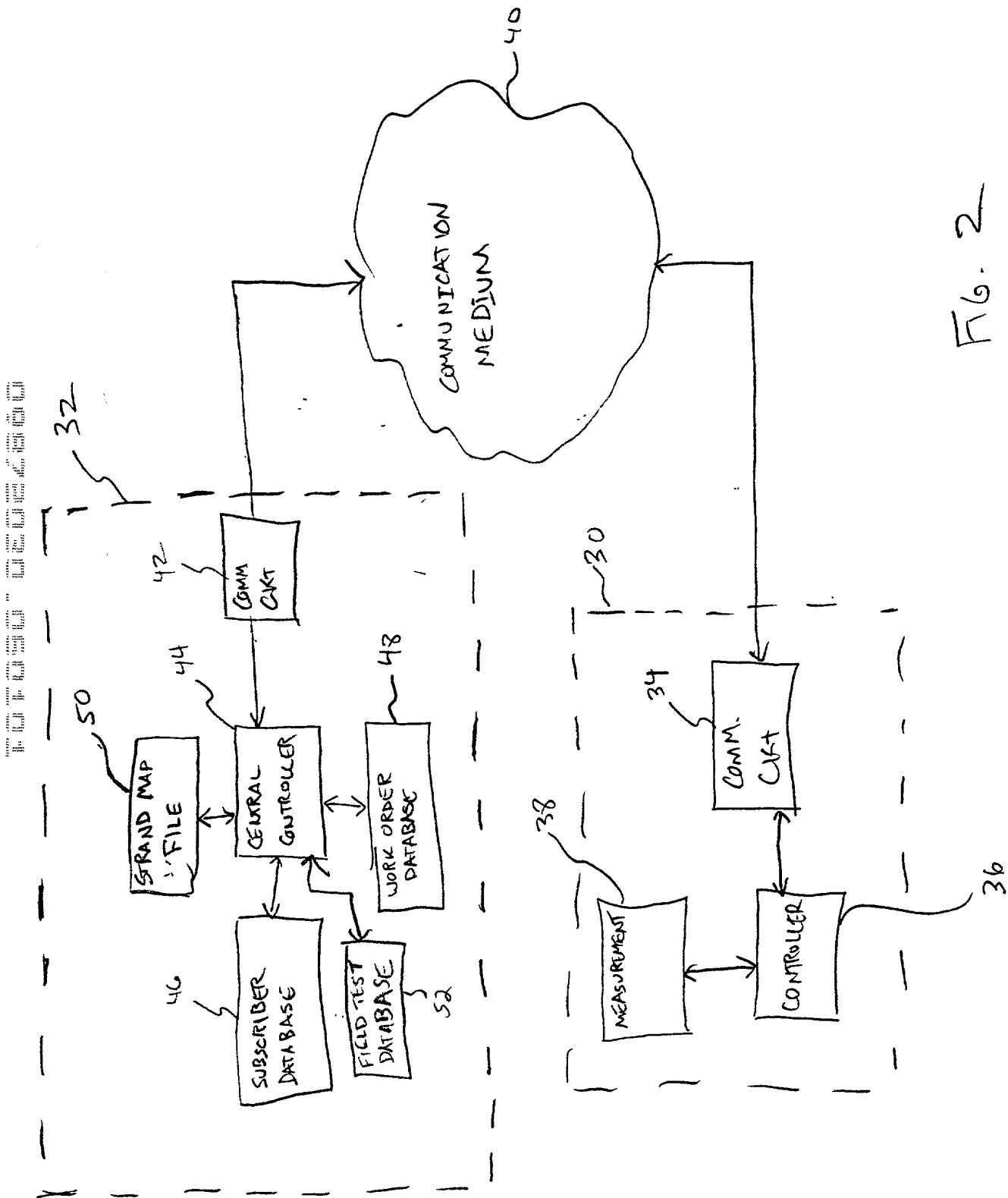


Fig. 2

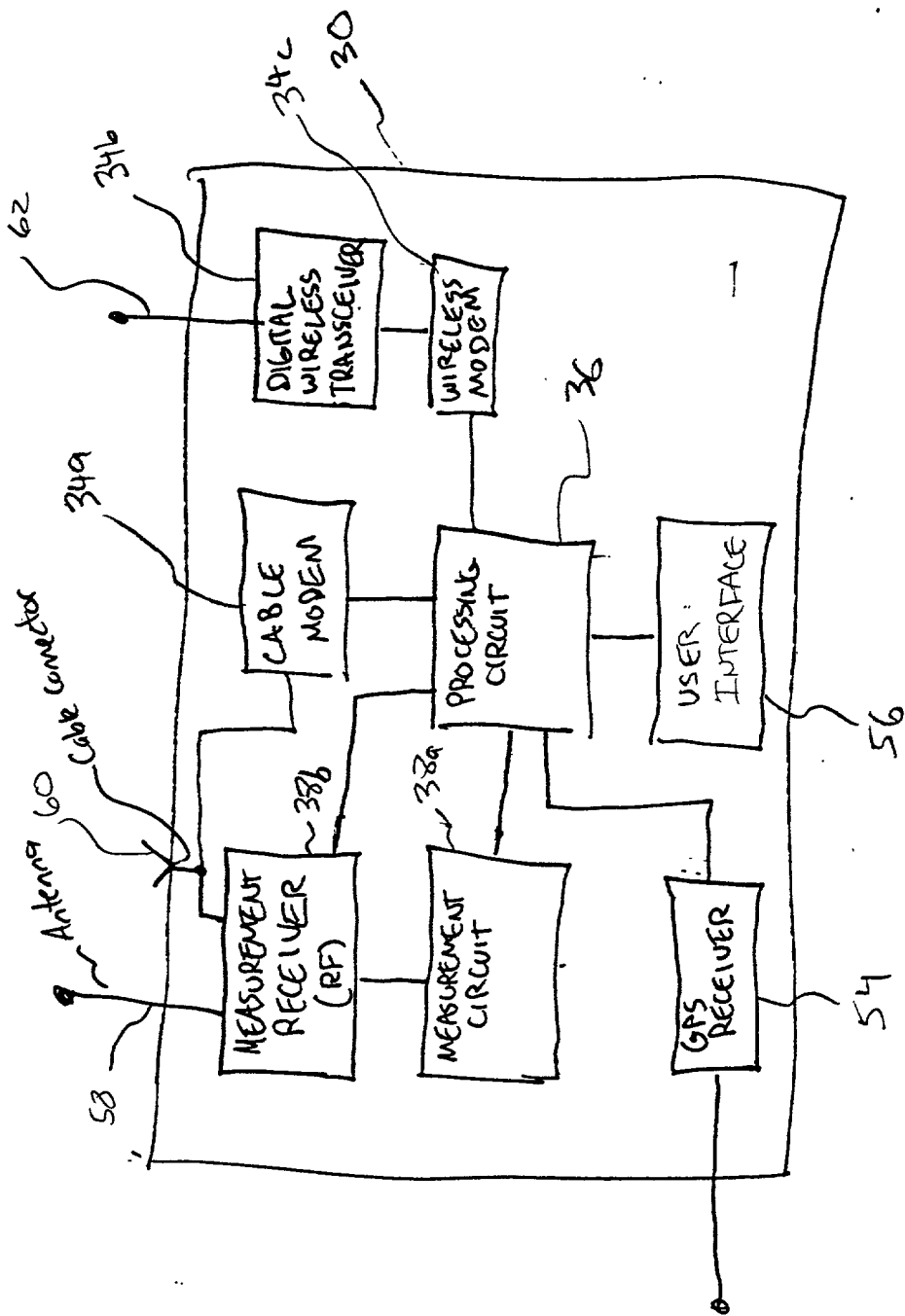


FIG. 3

100

| | | |
|--------------------------|-------------|------------------|
| SUBSCRIBER ID | | NETWORK LOCATION |
| STREET ADDRESS | | |
| SUBSCRIPTION INFORMATION | | |
| STATUS | NODE NUMBER | FIX CODE |
| WORK ORDER NO. | | |

FIG. 4

140

| | |
|--------------------|-------------|
| TROUBLE TICKET NO. | |
| PROBLEM TEXT | |
| STATUS | ACTION TEXT |
| | |

FIG. 6

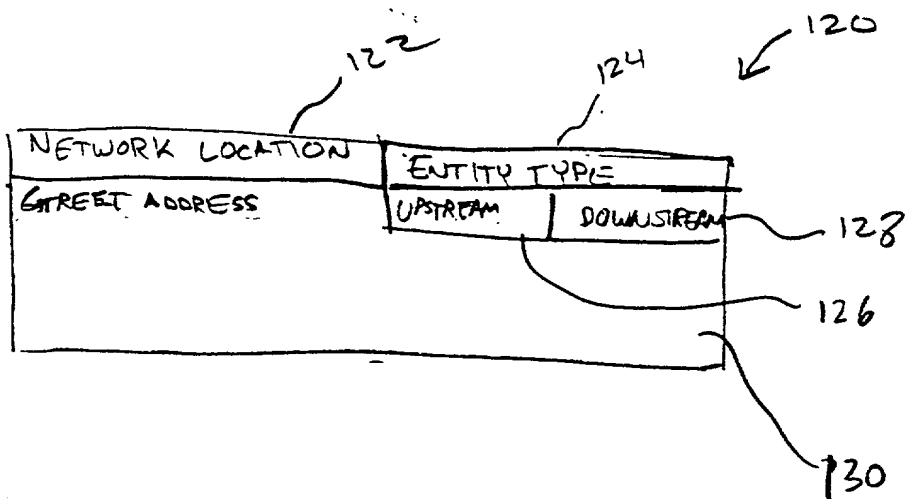


FIG. 5a

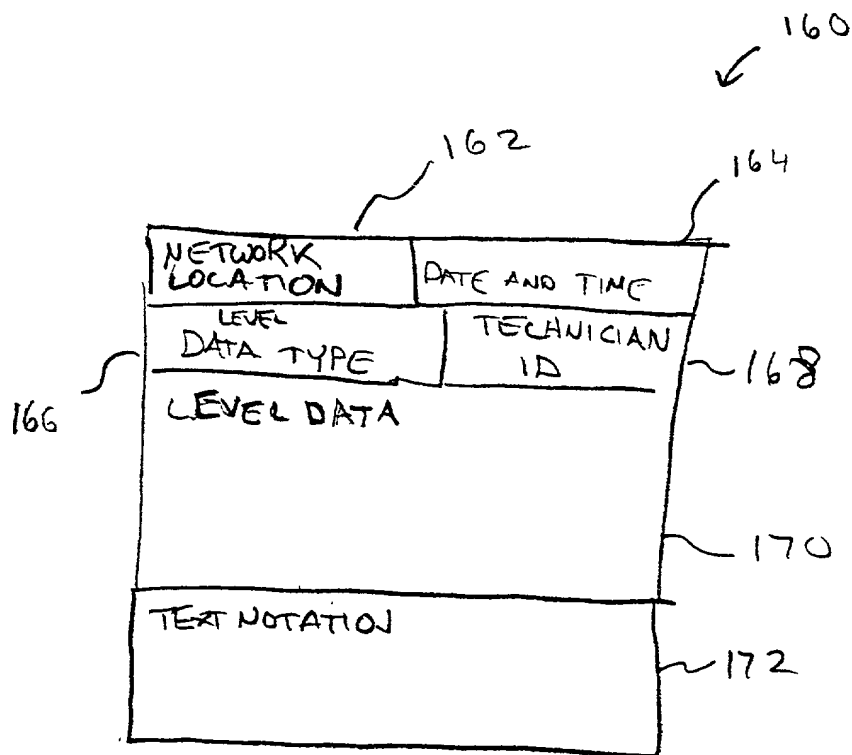


FIG. 5b

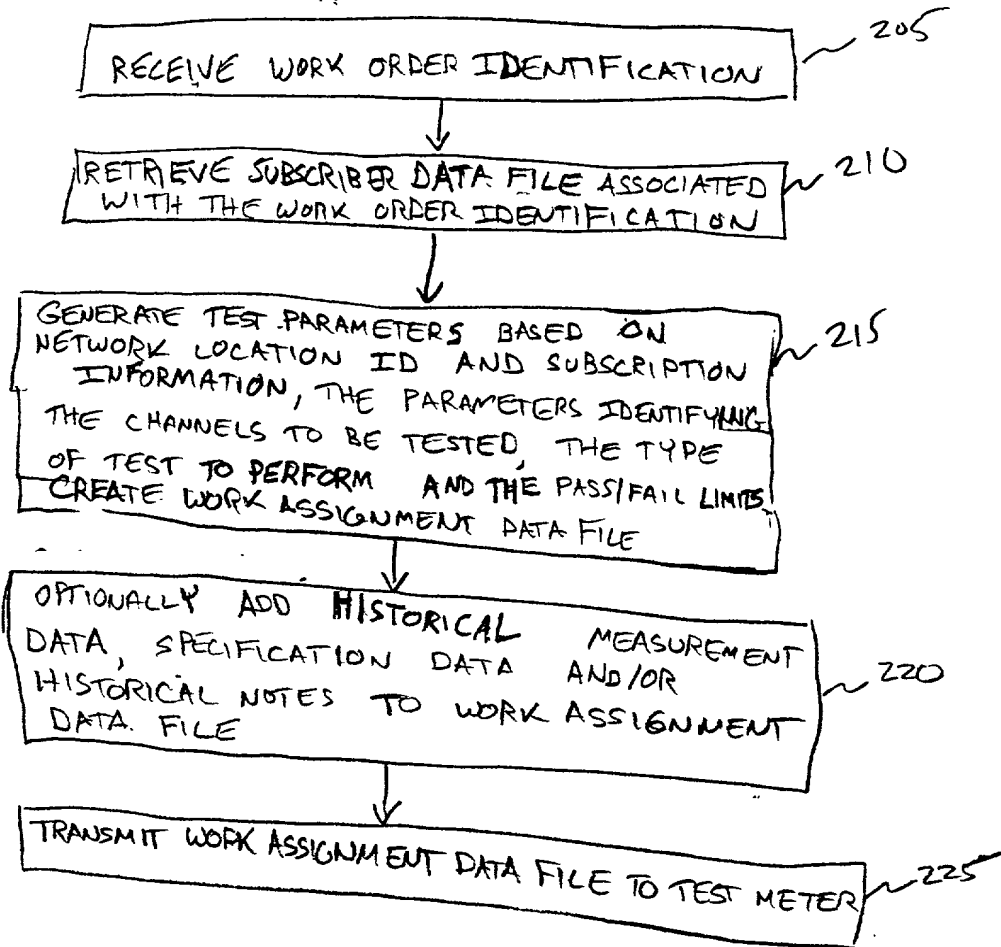


FIG. 7A

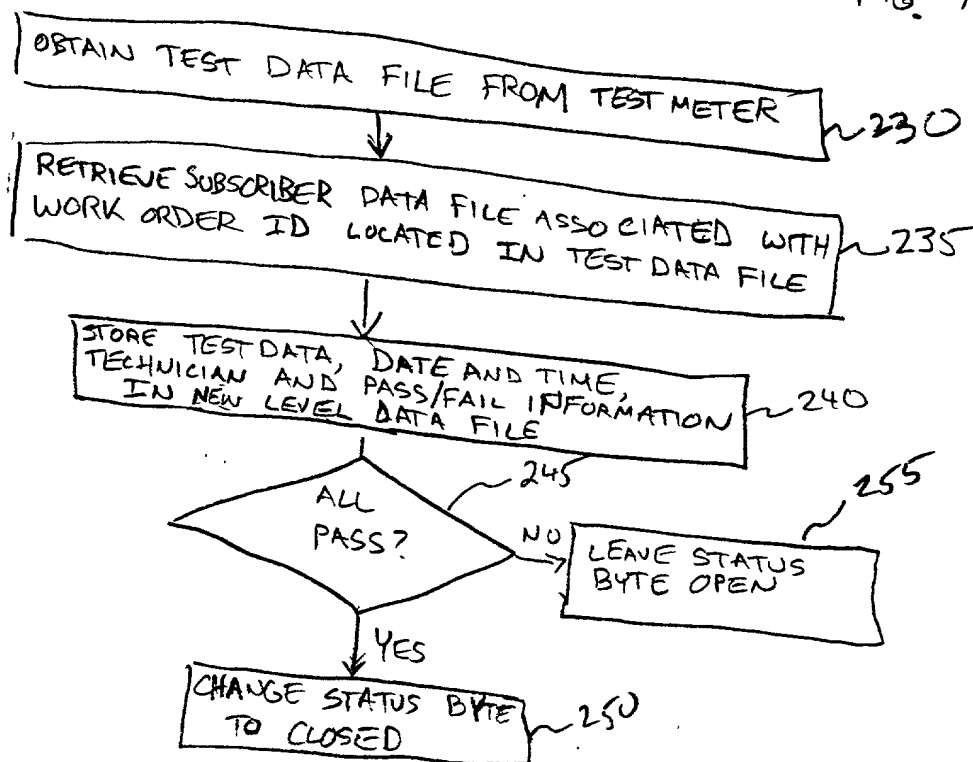


FIG. 7B

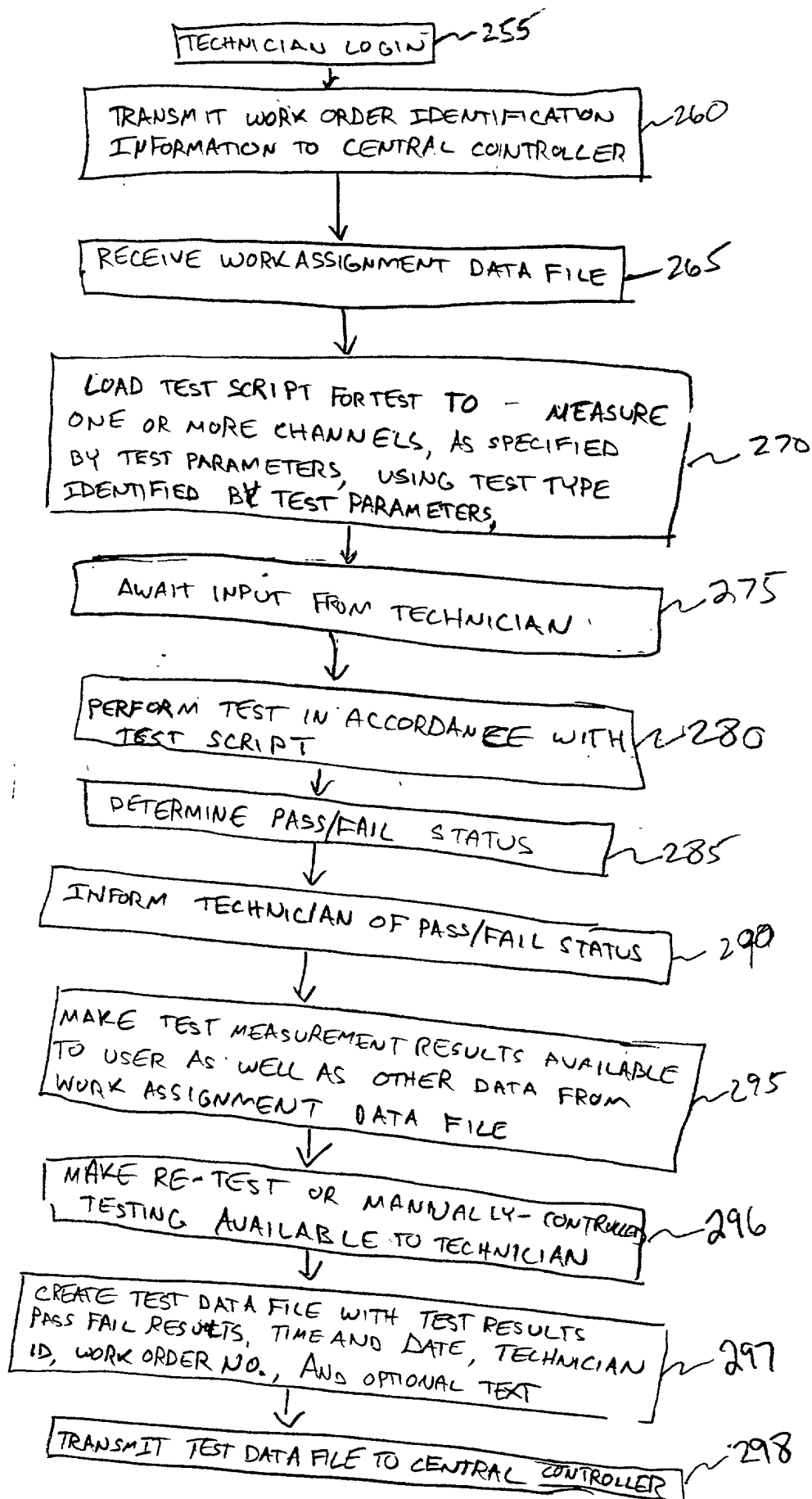


FIG. 8

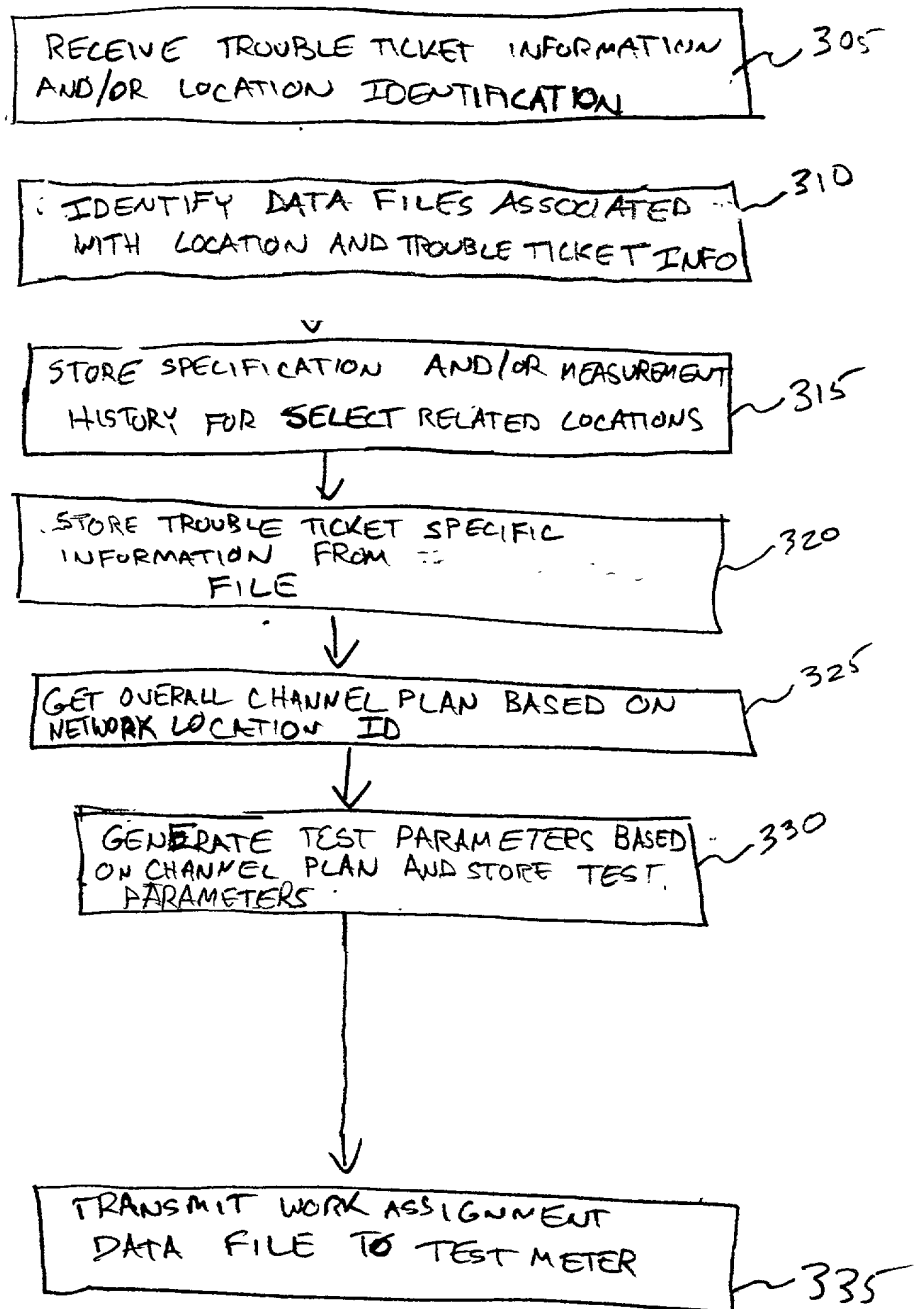


FIG. 9A

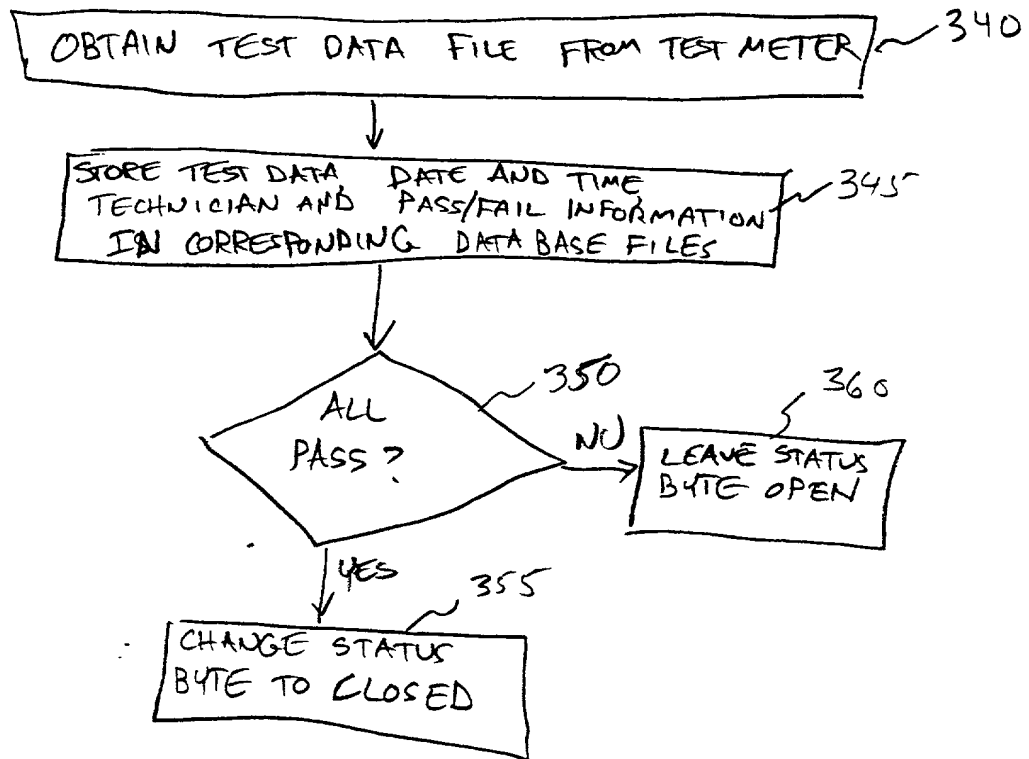


FIG. 9B

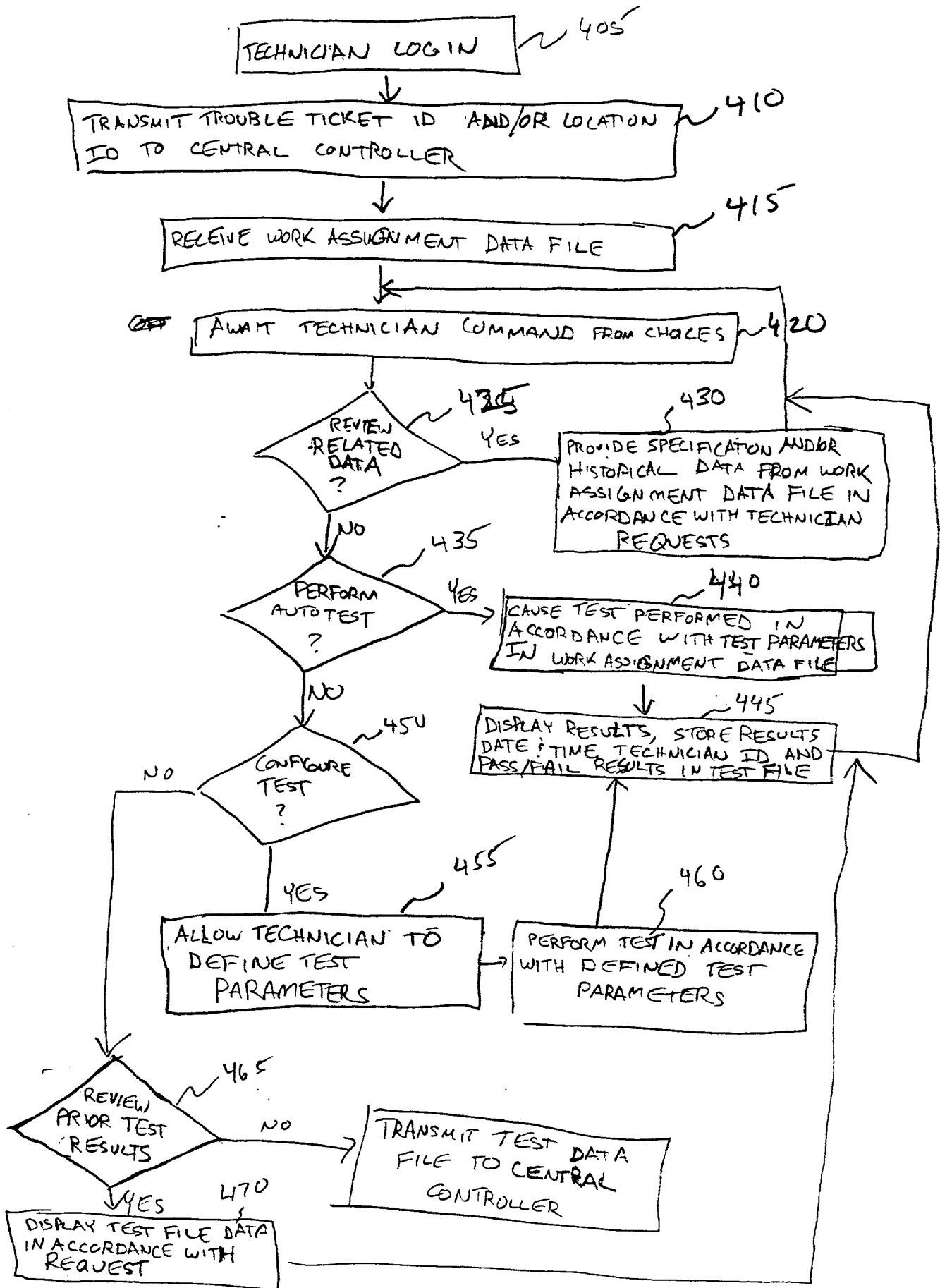


FIG. 10